

## RECOMMENDATIONS FOR CUSTOMERS ON STORAGE AND TRANSPORTATION OF ALUMINIUM PROFILES

### I Transportation

During unloading the customer shall check the quality of the packing in the presence of the driver. Any nonconformity discovered, e.g. damaged packaging, wet packaging, quantity shortage, should be noted in the shipment documents. Such note shall be the basis for initiating the complaint procedure. Grupa KĘTY S.A. uses external transporters and in absence of such note it is assumed that defect free goods have been delivered.

### II Unloading

In order to secure packaging and profile stability (especially tenuous profiles) the customer should unload the goods by means of a forklift truck with adjustable fork span, otherwise the profiles may be damaged. Excessive bending may result in the profiles scraping inside the package or in compromised rectilinearity.

### III Storage recommendations

During storage profiles packed in cartons should be kept open from the front side, and in the case of foil wrapped profiles the foil should be cut open and the profiles should be stored unwrapped. Profile storage place should be dry, with stable humidity and temperature, not exposed to dustiness or profile surface getting dirty. Such place should be well ventilated as proper ventilation eliminates the moisture exposure. Profiles stored in a production hall should be protected against splinting or adverse impact of maintenance or construction works as exposure to other substances may result in minor discoloration of the profiles. It is forbidden to cut or otherwise process unpacked profiles.

Special attention should be paid to the height and the layout of package piling. In case stowing is too high the profiles may collapse or get deformed.

### IV Recommendations for uncoated profiles

Corrosion marks may occur in profiles exposed to moisture or to acidic or alkaline substances. Uncoated profiles may be

subject to crevice corrosion if during storage and transportation adjacent profiles are exposed to rain or humidity condensation. This may result in surface discoloration and hardly removable stains.

Uncoated profiles should not be stored in the open air. This may result in their discoloration due to oxygen or moisture exposure. Uncoated profiles exposed to moisture should be promptly unstowed and dried. Uncoated profiles should be stored in a dry place, free from temperature oscillations potentially resulting in humidity condensation. Touching uncoated profiles with bare hands may result in corrosion due to sweat exposure (acid pH), which is why gloves should be worn always while handling the profiles.

### V Maintenance/cleaning of coated profiles

Profiles should be cleaned on a regular basis in order to maintain their appearance. Profiles may be cleaned with a neutral detergent. Solvent may be used for removing persistent stains.

Alkali solutions shall not be used as they may damage the profile coating. Abrasive cleaning agents should be avoided as well as they may cause mechanical damage.